



INVISIBLE-CARE

NEWSLETTER

MAY 2023

AWARDS

Milestone

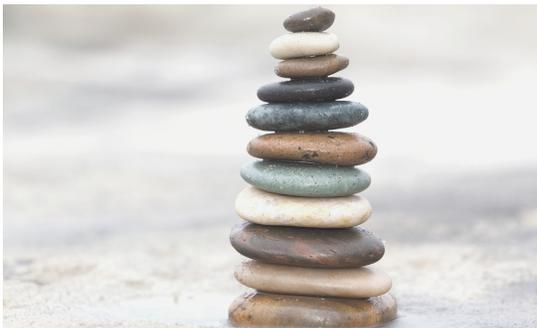
We are humbled to be recognized as one of the Best Home Healthcare Provider by Reader's Choice in Hamilton and Burlington. We are thankful for your continued support and shared vision to make care services more accessible and affordable for our communities



ONE-STOP-SHOP

Balanced care model

We continue to work in collaboration with various community homecare providers to offer a balanced model of in-person and virtual care for clients with physical, cognitive, emotional, and behavioral needs. A collaborative approach is helpful not just for the client but for the various teams involved.



MENTAL HEALTH

Eliminate waitlists

Mental health crises are often complicated by long wait times for therapy. Invisible-Care's on-demand services offers clients immediate access to 24-hour support while they wait for their traditional therapy or medical care to get initiated.





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BILLING

"Economical clients deserve care"

After several constructive discussions with adjusters from Economical insurance, we updated our invoicing process to ensure we were meeting their billing requirements. This has resulted in significantly higher approval rate for clients with Economical insurance ultimately resulting in their clients getting more accessible, meaningful, and affordable care.

We are constantly innovating and developing solutions to ensure no client is deprived of care they need regardless of when and where they need it.



OT WORKSHOP

Upcoming event

Given the recent success at our March 2023 OSOT webinar, and seeing an increase in the number of requests from Occupational Therapists for tips on completing Form 1, we have decided to conduct an OT workshop in May 2023. The workshop will exhibit case studies and encourage discussions around completing an Assessment of Attendant Care and Form 1 that addresses intermittent care for physical, cognitive, and emotional needs.

Stay tuned for more details on the upcoming workshop!